



OFFICE OF HUMAN RESOURCES | CITY OF COLLINSVILLE

To Whom It May Concern

It is with great pleasure that I recommend Dawn Mushill as training and development consultant for your organization.

We employed Dawn's services at the City of Collinsville to conduct customer service education. She was excellent at identifying our training needs and organizing instructional activities that were interesting and engaging.

With a proven track record, Dawn is adept at creating effective, results-focused instructional programs and materials while delivering dynamic training sessions. She is one of the most pleasant individuals you'll ever meet or work with. She is forthright, but neither intimidates nor intrudes. She is genuinely friendly as well as honest. You will also be impressed with her authentic and professional manner.

Please feel free to contact me for any additional information. I highly recommend Dawn for any of your educational needs!

Sincerely

A handwritten signature in blue ink that reads "Stacey O'Brien".

Stacey O'Brien
Human Resources Coordinator