



Customer Service and Beyond: Dawn Mushill

Our team was growing fast, which meant we were hitting a few bumps along the way. We sent a few examples to help Dawn understand our problem areas. She was able to meet with our team and incorporate those problems into hands-on training. The models we gave were crafted into different scenarios so well that our team had no idea they were real situations. Dawn went more than beyond, and it shows in our group today. Employees still reference her training examples for help with their roles. We would recommend Dawn to anyone who is wanting to find a fun and unique way to train their teams and guarantee better customer service for their clientele.

Sincerely,

Kylee Brown  
VP of Human Resources  
Wisper ISP, Inc.



9711 FUESSER ROAD, MASCOUTAH, IL 62258  
4743 GATEWAY DRIVE, JOPLIN, MO 64804

[WWW.WISPERISP.COM](http://WWW.WISPERISP.COM)  
PHONE (800) 765 - 7772