



A Union of Professionals

November 27, 2007

Dawn Mushill
Customer Service and Beyond
#6 Bullseye Drive
Troy, IL 62294

Dear Dawn:

It was a pleasure to work with you to develop a keynote presentation for the 2007 IFT Paraprofessional and School Related Personnel (PSRP) Conference held November 2 and 3, 2007.

I have been assisting in the development of this conference for the last eight years, and I can't remember a more motivational or inspiring keynote presentation than the one you gave on Friday night. Our members will talk about your presentation for years to come.

From the time that I contacted you through the end of your presentation, you were a true professional. You took all of the ideas that we came up with and put them all together into a presentation that was not only informational but interactive as well. That was no easy feat with an audience of approximately 200 people from all over the State of Illinois!

You were brilliantly well organized. From the start you could tell us how best to arrange the room, what supplies and equipment you would need, how you wanted the participants to be greeted and what the participants would walk away with after your presentation. It was wonderful to work with someone as knowledgeable as yourself.

Thank you for helping to make the 2007 Illinois Federation of Teachers PSRP Conference a success. I would recommend your service to anyone who asks.

Sincerely,

Marietta Miller
Field Service Director
Illinois Federation of Teachers

**Illinois Federation
of Teachers**

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